

Warranty Conditions

The manufacturer Aerofoils GmbH grants a 2-year guarantee on the product advertised with the guarantee promise. The period for calculating the warranty period begins with the invoice date. The territorial scope of the manufacturer's guarantee extends to the Federal Republic of Germany. If material defects or manufacturing defects occur in the goods you have purchased during this period, the manufacturer, as the guarantor, will grant you one of the following services at its discretion within the scope of this guarantee:

free repair of the goods or
free exchange of the goods for an equivalent item

In the event of a warranty claim, please contact the guarantor:

Aerofoils GmbH
Brauneckweg 14
D-85748 Garching
Telephone: 0049 9251 438890-0
Email: kontakt@aerofoils.de

Warranty claims are excluded in the event of damage to the goods
normal wear and tear
improper or abusive treatment
Failure to observe any safety precautions
use of force (e.g. beatings)
Do-it-yourself repair attempts
Environmental influences (heat, humidity, etc.)

The prerequisite for making use of the guarantee is that the guarantor is able to check the guarantee case (e.g. by sending in the goods). It is important to ensure that damage to the goods during transport is avoided by using secure packaging. When applying for the guarantee, a copy of the invoice must be enclosed with the consignment so that the guarantor can check whether the guarantee period has been complied with. Without a copy of the invoice, the guarantor can refuse the guarantee service. You must also provide the seller's name and address if this data does not appear from the copy of the invoice.

In the case of justified warranty claims, the warranty will be processed free of charge for you in any case, i.e. the guarantor will reimburse any shipping

costs for the outward shipment. If it is necessary to remove the goods for a fee in order to send them to the guarantor, the guarantor shall bear the costs required for the removal.

Important note: This manufacturer's guarantee does not restrict your statutory rights in the event of defects and you can make use of them free of charge. Any existing statutory warranty rights towards us remain unaffected by this guarantee promise. This warranty promise from the manufacturer does not violate your legal rights, but rather expands your legal position.

If the purchased item is defective, you can always contact us within the scope of the statutory warranty, regardless of whether there is a warranty claim or whether the warranty is claimed.